



Tuesday, September 3rd, 2025

AXIS Firmware Update Available Version 3.7.0.20250902

A new firmware update for the AXIS Service Interface is available for AXIS users. Here are the new features and improvements included in this release.

Machine Support Updates:

- AT335
- AT37/41/48 ME/PE/SE
- AT41ME/SE Rail Features
- EP20

To update your AXIS Service Interface with the latest firmware, follow these steps:

- Visit www.altec.com/axis and select DOWNLOADS from the menu
- Download and save the firmware file (ending in 3.7.0.20250902) to a convenient location on your computer or mobile device
- Power your AXIS device
- Connect your computer or mobile device to AXIS and navigate to the Login page
- Select "Update Firmware" from the Guest Menu
- Browse to and select the locally saved firmware file (ending in 3.7.0.20250902) and follow instructions on the device

For additional support, please contact the AXIS support team at axis.support@altec.com.

Sincerely,
The AXIS Support Team