



Thursday, May 22nd, 2025

AXIS Firmware Update Available

Version 3.5.2.20250521

A new firmware update for the AXIS Service Interface is available for AXIS users.

Software Update: AXIS now supports legacy ECU update packages.

Machine Support Updates:

- AA55+
- DME, DHE, D3E, DT65E, DT85E-TC and DT85E
- PDM-6A-HD
- AT40G

To update your AXIS Service Interface with the latest firmware, follow these steps:

- Visit altec.com/axis and select DOWNLOADS from the menu
- Download and save the firmware file (ending in 3.5.2.20250521) to a convenient location on your computer or mobile device
- Power your AXIS device
- Connect your computer or mobile device to AXIS and navigate to the Login page
- Select "Update Firmware" from the Guest Menu
- Browse to and select the locally saved firmware file (ending in 3.5.2.20250521) and follow instructions on the device

For additional support, please contact the AXIS support team at axis.support@altec.com.

Sincerely,
The AXIS Support Team