



Saturday, May 1st, 2025

AXIS Firmware Update Available

Version 3.5.0.20250501

A new firmware update for the AXIS Service Interface is available for AXIS users.

Feature Update: AXIS just made it easier to install E-Series control system firmware.

When using AXIS to install control system firmware, ECU parameters for configuration and calibration are automatically handled. You no longer need to export control system settings and reapply them manually after control system firmware is installed. A new AXIS page will display the progress and status of firmware updates.

 **This update is required *before* attempting to update any E-series control system firmware.**

Note: You can capture as-found/as-left settings as before, if this is part of your process.

Note: You will need to download the correct control system firmware package(s).

Machine Support Updates:

- AA55+
- AC40E, AC45E & AC65E
- AT 37/41/48 ME/PE/SE
- AT41ME Rail Features
- AT41/48ME Altec Load Monitoring System
- E-Series Derricks - DME, DHE, D3E, DT65E, DT85E & DT85E-TC
- LS49
- JEMS S/SE, Isuzu chassis

To update your AXIS Service Interface with the latest firmware, follow these steps:

- Visit altec.com/axis and select DOWNLOADS from the menu
- Download and save the firmware file (ending in 3.5.0.20250501) to a convenient location on your computer or mobile device
- Power your AXIS device
- Connect your computer or mobile device to AXIS and navigate to the Login page
- Select "Update Firmware" from the Guest Menu
- Browse to and select the locally saved firmware file (ending in 3.5.0.20250501) and follow instructions on the device

For additional support, please contact the AXIS support team at axis.support@altec.com.

Sincerely,
The AXIS Support Team