



Monday, May 04, 2020

## AXIS Firmware Update Available Version 2.1.3.39788

A new firmware update for the AXIS Service Interface is available for AXIS users.

New features and improvements included in this release include:

- A40P
- AT238P
- DHXX Zone Rating System

To update your AXIS Service Interface with the latest firmware, follow these steps:

- Visit [www.altec.com/axis](http://www.altec.com/axis) and select DOWNLOADS from the menu
- Download and save the firmware file (ending in 2.1.3.39788) to a convenient location on your computer or mobile device
- Power your AXIS device
- Connect your computer or mobile device to AXIS and navigate to the Login Page
- Select "Update Firmware" from the Guest Menu
- Browse to and select the locally saved firmware file (ending in 2.1.3.39788) and follow instructions on the device

For additional support, please contact the AXIS support team at [axis.support@altec.com](mailto:axis.support@altec.com).

Sincerely,

The AXIS Support Team