



January 15, 2020

AXIS Firmware Update Available Version 2.1.0.36944

A new firmware for the AXIS Service Interface is now available for AXIS users.

New features and improvements included in the new release include:

- E-Series Derricks – Below Rotation
- Aerial Load Monitoring System
- JEMS S/SE/LE

To update your AXIS Service Interface with this latest firmware, follow these steps:

- Visit www.altec.com/axis and select DOWNLOADS from the menu.
- Download and save the firmware file (ending in 2.1.0.36944) to a convenient location on your computer or mobile device.
- Power your AXIS device
- Connect your computer or mobile device to AXIS and navigate to the Login Page
- Select "Update Firmware" from the Guest Menu
- Browse-to and select the locally saved firmware file (ending in 2.1.0.36944) and follow instructions on the device

For additional support, please contact the AXIS support team at axis.support@altec.com

Sincerely,

The AXIS Support Team