



FLEET SERVICES



BREAKDOWN SERVICE

Altec's complete asset breakdown service offers 24/7 support for mechanical problems and emergency roadside assistance for your entire fleet. Use your preferred vendor network with no hidden fees, service upcharges or extra expenses.

Every unit in service is monitored to provide status updates on all repairs. Whether you pay per-incident or opt for subscription-based benefits, our team manages every repair and audits every invoice, shifting the burden of repair from your shoulders to ours.

ROADSIDE ASSURANCE

Our Breakdown Service gives you one toll free number to call from the time of the initial issue through completion of the repair. No matter how remote the location, we will dispatch a tow service or highly trained technician to get your equipment up and running.

Our team can provide breakdown services for any asset in your fleet regardless of chassis or unit manufacturer. Every asset with an open repair order is monitored to ensure the repair is staying on schedule.

PRICING PLANS AVAILABLE INCLUDING PAY PER-INCIDENT OR MONTHLY SUBSCRIPTION PER ASSET

FEATURES INCLUDE

- » 24/7 Breakdown coverage
- » Daily email updates on status of repairs
- » Access to customer portal and reporting
- » Documentation storage – upload insurance cards, extended warranties & other information
- » Repair order history
- » Billing transparency – original invoice visibility
- » No hidden fees or surcharges
- » Unlimited usage via monthly subscription option

To best take advantage of Altec's fleet management solutions combine Altec's Fleet Services Breakdown Support and PM Compliance Program.

OUR MISSION

The mission of Altec's Breakdown Service is to minimize downtime and get your equipment working as quickly as possible.



We provide breakdown and repair services 24/7, 365 days a year for your entire asset through our industry leading network of service providers.

Updated: 03/2024



FLEET SERVICES | FLEETSERVICES@ALTEC.COM | ALTEC.COM/SERVICE